Stellar Mailbox Extractor

for Exchange Server 8.0

Installation Guide

Overview

Stellar Mailbox Extractor for Exchange Server converts mailboxes from MS Exchange database files into PST files. It allows you to convert Online and Offline Exchange database (EDB) to PST files. The software also provides preview of mailbox items such as - Emails, Contacts, Calendar, Notes, Attachments, Sent items, etc.

Key Features of Stellar Mailbox Extractor for Exchange Server

- Support for MS Exchange Server 2013.

- Export offline EDB data to live Exchange Mailbox.

- Option to save converted mailbox to Office 365.

- Search particular mails from the converted file.

- Convert multiple EDB files.

- Save converted data in HTML, RTF, PDF formats.

- User-friendly and secure software.

- Converts Online Exchange database (EDB) to PST file(s).

- Converts Offline Exchange database (EDB) to PST file(s).

- Supports PUB.EDB files for Offline conversion.

- Selective conversion of user mailboxes to PST file(s).

- Supports MS Office 2016, 2013, 2010, 2007, 2003.

- Supports MS Exchange Server 2016 / 2013 / 2010 / 2007 / 2003 / 2000 / 5.5.

- Provides preview of mailboxes and mailbox items such as - Emails, Contacts, Calendar, Notes, Sent items, Attachments, etc.

- Compatible with Windows 10 / Windows 8 / Windows 7 / Windows Vista / Windows Server 12 / Windows Server 8.

Installation Procedure

Before installing the software, check that your system meets the minimum system requirements:

Minimum System Requirements

- **Processor:** Pentium Class

- **Operating System:** Windows 10 / Windows 8 / Windows 7 / Windows Vista / Windows Server 12 / Windows Server 8

- **Memory:** Minimum 1 GB

- **Hard Disk:** 50 MB of Free Space

- **MS Outlook:** 2016, 2013, 2010, 2007, 2003 / Office 365

To install the software, follow these steps

- Double-click **StellarMailboxExtractorforExchangeServer.exe** executable file to start installation. **Setup- Stellar Mailbox Extractor for Exchange Server** dialog box is displayed.

- Click **Next**. **License Agreement** dialog box is displayed.

- Choose **I accept the agreement** option. **Next** button will be enabled. Click **Next**. **Select Destination Location** dialog box is displayed.

- Click **Browse** to select the destination path where the setup files will be stored. Click **Next**. **Select Start Menu Folder** dialog box is displayed.

- Click **Browse** to provide path for program's shortcuts. Click **Next**. **Select Additional Tasks** dialog box is displayed.

- Choose the check boxes as per your choice. Click **Next**. **Ready to Install** dialog box is displayed.

- Review the entries. Click **Back** if you want to change them. Click **Install** to start installation. The Installing window shows the installation process.

- After completing the process, **Completing the Stellar Mailbox Extractor for Exchange Server Setup Wizard** window is displayed. Click **Finish**.

*Note: Clear **Launch** Stellar Mailbox Extractor for Exchange Server check box before clicking **Finish** to prevent the software from launching.*

Launching the Software

To launch Stellar Mailbox Extractor for Exchange Server in Windows 10

- Click **Stellar Mailbox Extractor for Exchange Server** tile on the home screen. Or,

- Double click **Stellar Mailbox Extractor for Exchange Server** icon on the desktop.

To launch Stellar Mailbox Extractor for Exchange Server in Windows 8.1 / 8

- Click **Stellar Mailbox Extractor for Exchange Server** tile on the home screen. Or,

- Double click **Stellar Mailbox Extractor for Exchange Server** icon on the desktop.

To launch Stellar Mailbox Extractor for Exchange Server in Windows 7 / Vista

- Click Start -> Programs -> **Stellar Mailbox Extractor for Exchange Server** -> **Stellar Mailbox Extractor for Exchange Server**. Or,

- Double click **Stellar Mailbox Extractor for Exchange Server** icon on the desktop. Or,

- Click **Stellar Mailbox Extractor for Exchange Server** icon in Quick Launch.

User Interface

Stellar Mailbox Extractor for Exchange Server software has a very easy to use Graphical User Interface. The user interface contains features required for conversion.

After launching the software, you will see the main user interface as shown below. You can select either of the conversion mode to start the conversion process.
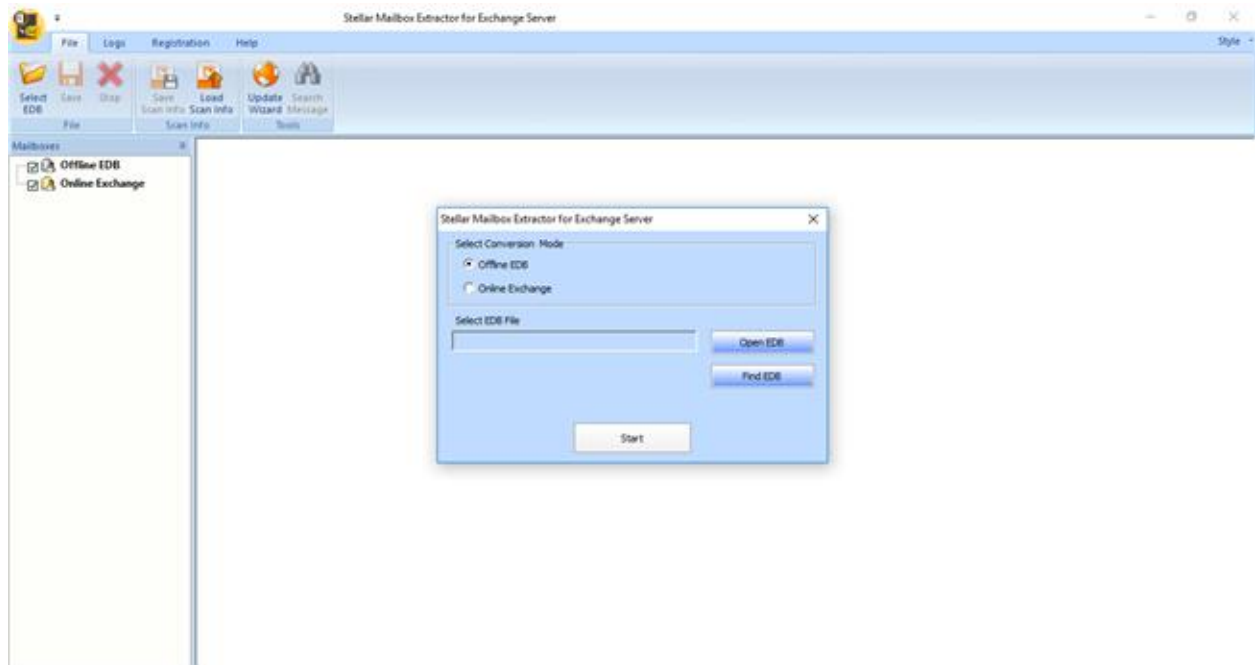
The user interface contains Menus and Buttons that let you access various features of the software with ease.

Menus

File Menu

Select EDB

Use this option to select the EDB file which you want to convert.

Save

Use this option to save the converted file.

Stop

Use this option to stop the conversion process.

Save Scan Info

Use this option to save the scan information of the converted files.

Load Scan Info

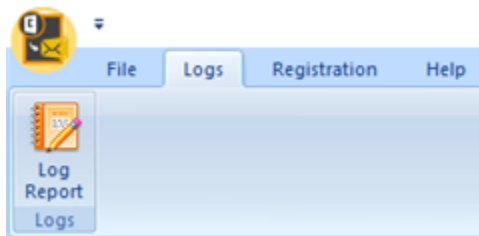Use this option to load the scan information.

Update Wizard

Use this option to check for both, latest minor and major versions available online.

Search Message

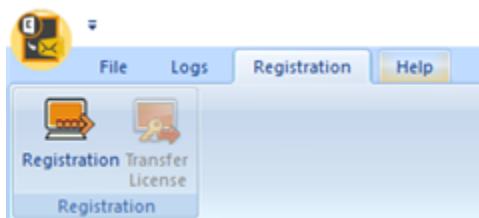Use this option to search for particular mails from the converted file.

Logs Menu

Log Report

Use this option to view / save the log report.

Registration Menu

Registration

Use this option to register the software after purchasing.

Transfer License

Use this option to transfer the license of the registered software to another computer.

Help Menu

Help

Use this option to view the help manual for the software.

Order

Use this option to buy **Stellar Mailbox Extractor for Exchange Server** software.

Support

Use this option view the support page of stellarinfo.com

Knowledgebase

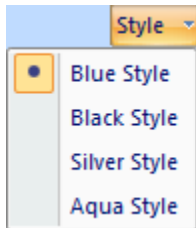Use this option to visit Knowledgebase articles of stellarinfo.com

Enquiry

Use this option to submit enquiry to stellarinfo.com

About

Use this option to read information about the software.

Style Menu

Use this option to switch between various themes for the software, as per your choice.

Buttons

Click this button to select the EDB file which you want to convert.

Click this button to save the converted file.

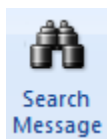Click this button to stop the conversion process.

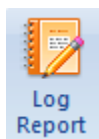Click this button to save the scan information of the converted files.

Click this button to load the scan information.

Click this button to check for both, latest minor and major versions available online.

Click this button to search for particular mails from the converted file.

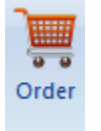Click this button to view / save the log report.

Click this button to register the software after purchasing.

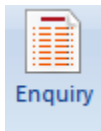|	
Transfer License	Click this button to transfer the license of the registered software to another computer.
Help	Click this button to view the help manual for the software.
Order	Click this button to buy **Stellar Mailbox Extractor for Exchange Server** software.
Support	Click this button view the support page of stellarinfo.com.
Knowledge base	Click this button to visit Knowledgebase articles of stellarinfo.com.
Enquiry	Click this button to submit enquiry to stellarinfo.com.
About	Click this button to read information about the software.

Ordering the Software

Click http://www.stellarinfo.com/email-tools/mailbox-extractor.php to know more about **Stellar Mailbox Extractor for Exchange Server.**

To purchase the software online, please visit http://www.stellarinfo.com/email-tools/mailbox-extractor/buy-now.php

Alternatively, click **Order** icon in **Help Menu** on **Menu Bar** to purchase the software online.

Select either of the methods given above to purchase the software.

Once the order is confirmed, a serial number will be sent to you through e-mail, which would be required to activate the software.

Registering the Software

The demo version is just for evaluation purpose and must be eventually registered to use the full functionality of the software. The software can be registered using the Registration Key which you will receive via email after purchasing the software.

To register the software

1. Run demo version of **Stellar Mailbox Extractor for Exchange Server** software.

2. On **Registration** menu, click **Register** option. *Register* window is displayed as shown below.

3. Choose 'I don't have the registration key' (Use this option if you have not purchased the product) or select 'I have the registration key' (Use this option if you have already purchased the product).

To register the software, when you do not have a registration key, follow the steps given below

1. In the *Register* window, select '**I don't have the registration key**' option. Click **OK**, to go online and purchase the product.

2. Once the order is confirmed, a Registration Key will be sent to the email provided at the time of purchase.

3. In the *Online Registration* window, type the **Registration Key** and click **Register** button (Please ensure that you have an active Internet connection).

4. 'Activation *Completed Successfully* ' message is displayed after the process is completed successfully. Click **OK**.

To register the software, when you have a key, follow the steps given below

1. In the *Register* window, select '**I have the registration key**' option.

2. You can choose either 'Online Registration' (Use this option to register the software over Internet) or 'Offline Registration' (Use this option to register the software manually / through e-mail if for any reason, Internet connection is unavailable).

- **Online Registration**

Online Registration is possible only when an active Internet connection is available.

  o **To register the software online**

    1. From the *Register* window, select **Online Registration**. Click **OK**.

    2. An **Online Registration** dialog box will appear.

3. Type the **Registration Key** (received through email after purchasing the product) in the field of Registration Key. Click **Register**.

4. The software would automatically communicate with the license server to verify the entered key. If the key you entered is valid, software will be registered successfully.
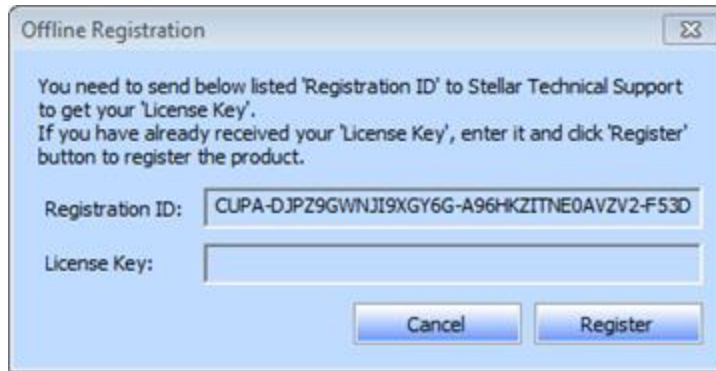
- **Offline Registration**

Offline Registration enables you to register the product when your computer does not have an Internet connection.

  o   **To register the software offline**:

    1. From the *Register* window, select **Offline Registration**. Click **OK**.

    2. An **Offline Registration** dialog box will appear displaying **Registration ID** in its respective field.

3. To get your License Key, which is required to register the software manually, you need to mail the listed **Registration ID** to support@stellarinfo.com.

4. A License Key will be sent to your email address after verifying the Registration ID and purchase details by *Stellar Technical Support*.

5. After receiving the License Key, open **Stellar Mailbox Extractor for Exchange Server**. In *Register* window, select '**I have the registration key**'.

6. Select **Offline Registration** and click **OK**.

7. Enter the **License Key** received through email in the field of License Key.

8. Click **Register** to activate the software. A confirmation message is displayed if a valid key is entered. Click **OK**.
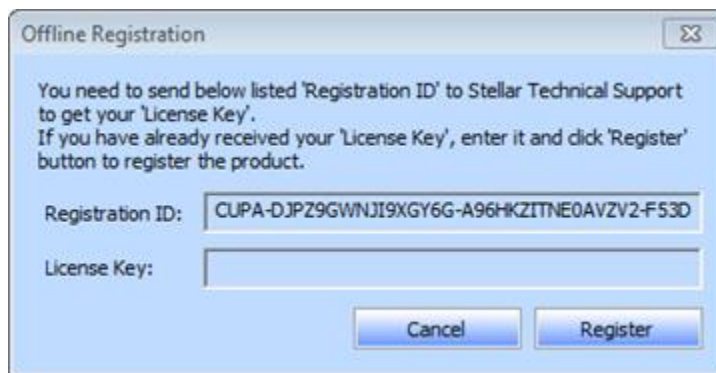
Transfer License

Stellar Mailbox Extractor for Exchange Server allows you to transfer the license of the registered software to another computer on which you want to run the software with full functionality. This operation deactivates the product on your current computer so it can be reactivated on the new computer.

To transfer a software license from one computer to another, please follow the specific steps below

On Target Computer

1. Run demo version of the software.

2. In **Registration** Menu on Menu Bar, click **Register**. A new dialog appears.

3. From the *Register* window, select **Offline Registration**. Click **OK**.

4. An **Offline Registration** dialog box will appear displaying **Registration ID** in its respective field.

On Source Computer

1. Run registered version of **Stellar Mailbox Extractor for Exchange Server** software.

2. In **Registration** Menu on Menu Bar, click **Transfer License**.

3. Copy the **Registration ID** displayed on the Target Computer in the field of Registration ID on the Source Computer.

4. To get your License Key, click **Transfer In** button on Source Computer. This will generate a License Key.
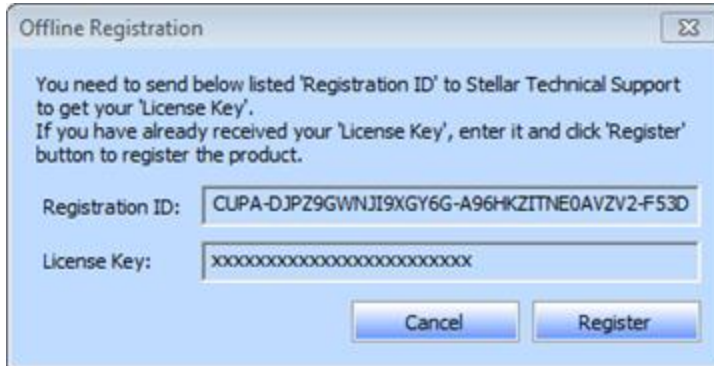

5. You can also save the License Key generated on the source computer. Click **Save to File** button to save the Registration ID and the License Key. In **Browse for Folder** dialog box, select the location where you want to save the details. Click **OK**.

6. 'License *Key has been saved successfully* ' message is displayed after the saving process is completed successfully. Click **OK**.

This will deactivate the product on Source Computer and you will no longer be able to use the software anymore on this computer.

On Target Computer

1. Type the **License Key** which you have generated on the Source Computer in the provided field of License Key.

Offline Registration

You need to send below listed 'Registration ID' to Stellar Technical Support to get your 'License Key'.
If you have already received your 'License Key', enter it and click 'Register' button to register the product.

Registration ID: CUPA-DJPZ9GWNJI9XGY6G-A96HKZITNE0AVZV2-F53D

License Key: xxxxxxxxxxxxxxxxxxxxxxxxx

Cancel   Register

2. Click **Register** to complete the activation process.

3. 'Activation *Completed Successfully* ' message is displayed after the process is completed successfully. Click **OK**.

Updating the Software

Stellar releases periodical software updates for **Stellar Mailbox Extractor for Exchange Server** software. You can update the software to keep it up-to-date. These updates can add a new functionality, feature, service, or any other information that can improve the software. Update option of the application is capable of checking for latest updates. This will check for both latest minor and major versions available online. You can easily download minor version through the update wizard. However, the major version, if available, has to be purchased. While updating the software, it's recommended to close all the running programs. Note that demo version of the software cannot be updated.

To update Stellar Mailbox Extractor for Exchange Server

- Click Update Wizard icon from **File Menu**.

- **Stellar Phoenix Update Wizard** window opens. Click **Next**. The wizard will search for latest updates, and if it finds any new updates, a window will pop up indicating its availability.

- Click **Next** and the software will download the files from the update server. When the process is complete, the software will upgrade to the latest version.

Live Update may not happen due to following reasons

- Internet connection failure

- Updates are not available

- Unable to download configuration files

- Unable to locate updated files or version

- Unable to locate executable file

Note: *If a major version is available, you need to purchase the software in order to upgrade it.*

Stellar Support

Our Technical Support professionals will give solutions for all your queries related to Stellar products.

You can either call us or go online to our support section at http://www.stellarinfo.com/support/

For price details and to place the order, click http://www.stellarinfo.com/email-tools/mailbox-extractor/buy-now.php

Chat Live with an Online technician at http://www.stellarinfo.com

Search in our extensive Knowledgebase at http://www.stellarinfo.com/support/kb/

Submit enquiry at http://www.stellarinfo.com/support/enquiry.php

E-mail to Stellar Support at support@stellarinfo.com

Support Helpline

Monday to Friday [24 Hrs. a day]

USA (Tollfree- Pre Sales Queries)	+1-877-778-6087
USA (Post Sales Queries)	+1-732-584-2700
UK (Europe)	+44-203-026-5337
Australia & Asia Pacific	+61-280-149-899
Netherlands Pre & Post Sales Support	+31-208-111-188
Worldwide	+91-124-432-6777
Email Orders	orders@stellarinfo.com