Stellar Phoenix Lotus Notes Recovery

Version 2.0

Installation Guide

Overview

Stellar Phoenix Lotus Notes Recovery is a complete recovery solution for damaged Lotus Notes (NSF) files. Software repairs corrupted NSF files and restores all contents of a NSF file. An intensive scan of the NSF file extracts all the data files, repairs it and recovers to a new usable NSF file.

After the recovery of NSF file the software shows content of NSF file as original. All folders that were existing in the original NSF file will be shown with their contents in the two-pane structure. This means folders are also recovered by the software.

Key features:

- Enables user to view messages headers
- Recovers e-mails,attachments, calendar entries, contacts, To Do and journals from damaged NSF files
- Recovered file will be saved as .nsf file on any (including network) disk visible by the host operating system
- Show preview of e-mails, calendar entries, contacts, To Do and journals of NSF files
- Supports Java Applets and OLE objects

Limitations:

- Stellar Phoenix Lotus Notes Recovery does not support encrypted NSF files (Lotus notes V 8.0 or higher)
- Application only supports the recovery of Mail, Personal Journal and Personal Address Book templates
- Supports only .nsf files created from default .ntf files. Customized .nsf files are not supported
- Images in mail body are not shown in preview
- No support of preview of Calendar and To Do in full version but the support is given in demo version.

Installation Procedure

Before installing the software, ensure that your system meets the minimum system requirements:

Minimum System Requirements

- **Processor**: Pentium Class
- **Operating System**: Windows XP/2003/Vista/Window 7/ Window 8
- **Memory**: Minimum 256 MB (512 MB recommended)
- **Hard Disk**: 50 MB of free space
- **IBM Lotus Notes version**: 6.x and 7.x
- **Internet Explorer**: Version 5 or later

To install the software:

- Double-click **StellarPhoenixLotusNotesRecovery.exe** file to start the setup process. The Setup - Stellar Phoenix Lotus Notes Recovery dialog box opens. Click **Next**.
- In the License Agreement screen, select **I accept the agreement** option. The Next button will be enabled. Click **Next**.
- In the Select Additional Tasks screen, check the required check boxes. Click **Next**.
- In the Select Destination Location screen, provide the path by using Browse button where the setup files will be stored. Click **Next**.
- In the Start Menu Folder screen, provide the path by using Browse button where the program's shortcuts will be stored. Click **Next**.
- In the Ready to Install screen, review the settings. Click **Back** to change settings. After confirming the settings, click **Install**. The Installing screen shows the installation process.
- After completing the process, the Completing the Stellar Phoenix Lotus Notes Recovery Setup Wizard screen opens. Click **Finish**.

Starting the Software

To start the application, do one of the following:

- Click **Start | All Programs | Stellar Phoenix Lotus Notes Recovery**, and then click **Stellar Phoenix Lotus Notes Recovery**.
- Double-click the shortcut icon of **Stellar Phoenix Lotus Notes Recovery** from the desktop.

- Click quick launch icon on the taskbar.

NOTE

You can clear **Launch Stellar Phoenix Lotus Notes Recovery** check box to stop the automatic launch of the software.

How to Order?

The software can be purchased by making payments online by using a credit card. Please visit http://www.stellarinfo.com/email-repair/lotus-notes/buy-now.php?Order for more information and to place an order.

Alternatively, if the demo version is installed then on the Help menu, select **Order Stellar Phoenix Lotus Notes Recovery**. This will open the home page of Stellar Phoenix Lotus Notes Recovery from where you can purchase the software. You can also click **Order Stellar Phoenix**

Lotus Notes Recovery on the toolbar. Order Stellar Phoenix Lotus Notes Recovery opens, click the Buy Stellar Phoenix Lotus Notes Recovery link to visit the home page from where you can purchase the software.

How to Register?

If the software is downloaded from http://www.stellarinfo.com/email-repair/lotus-notes/buy-now.php?Order (i.e., ESD version), for the full functionality, the product must be registered using Serial Number (received through email after purchasing the product).

If the software is installed using the product installation CD (i.e., BOX version), hardware lock[ ] is mandatory for the functioning of the software that is available with the software kit.

After purchasing the software, you will receive the serial number, which is required to register the software. The serial number will be verified during the registration process and if the serial number is valid then the software will be registered.
The software can be registered in different ways. These are the methods by using which you can register the software:

Registration Over internet
You should have the serial number, which is received after purchase of the software. On entering the serial number it is verified by license server and on verification the software will be registered.

Manual Activation
You will need to generate a PHX_REG.txt file and mail the .txt file to support@stellarinfo.com. After verifying the serial number and purchase details of the software, the site key will be delivered to you at your email address. This site key is used to register the software manually.

Using Email
If the registration of the software by using Online Registration or Manual Activation is not successful then you can still register the software by using email. An email will be send to online-register@stellarinfo.com either automatically or manually by the Stellar Phoenix - Electronic Software Registration wizard. The software will be registered automatically, when Internet connection is available on your computer.

Registration Over Internet?

To register the software over Internet:

- On the Activation menu, select **Activate Stellar Phoenix Lotus Notes Recovery Online**. Click **Yes**.
- In the Welcome to Stellar Phoenix - Electronic Software Registration wizard, click **Next**.
- Type the Serial number (received through email after purchasing the product) in the Serial number text box. Click **Next**.

- The software would automatically communicate with license server and register the software. Click **Finish** to complete the registration process.

You can generate the PHX_REG.txt file manually by starting the online activation. View manual activation topic to perform the process of generating PHX_REG.txt file.
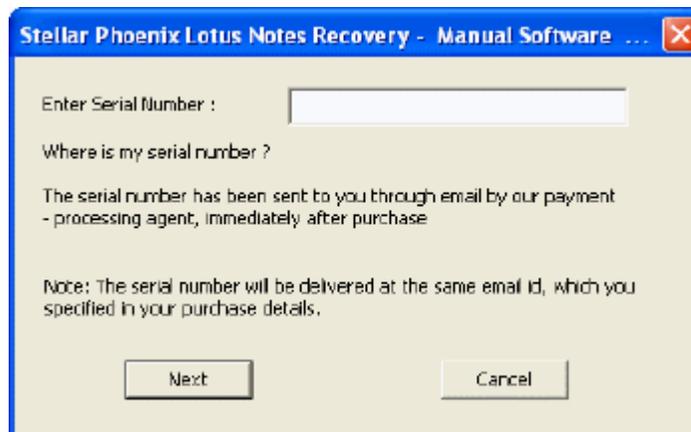
Manual Activation?

To register the software by using manual activation process:

- On the Activation menu, click **Activate Stellar Phoenix Lotus Notes Recovery Online**. The Warning dialog box opens, click **Yes**.

- In the Welcome to Stellar Phoenix - Electronic Software Registration wizard, click **Cancel**.

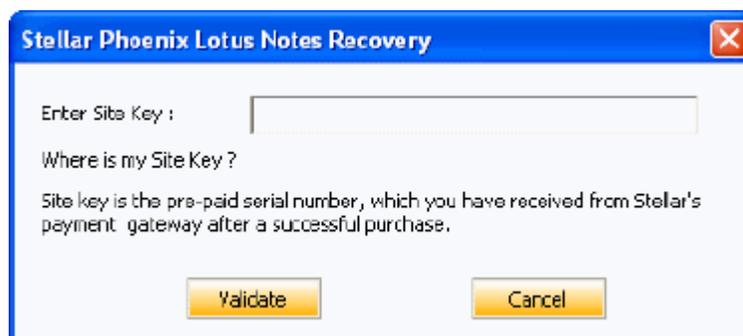- The Stellar Phoenix Lotus Notes Recovery dialog box opens, click **Yes**
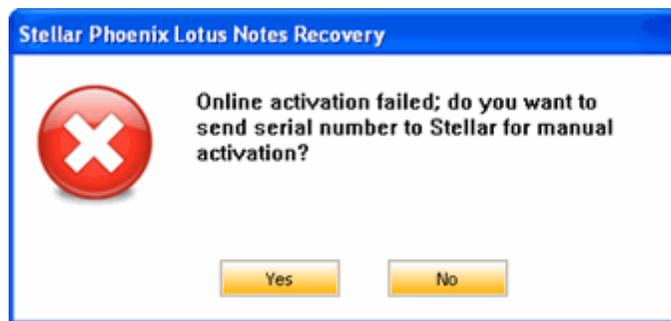
- In the Stellar Phoenix Lotus Notes Recovery - Manual Software Registration screen, type the serial number, which is received after purchase of the software, in the Enter Serial Number textbox. Click **Next**.

- A PHX_REG.txt file will be created on desktop. Email the text file to the email support@stellarinfo.com address. Click **Finished**.

- After verifying the purchase details, you will receive the site key, at your email address that is specified during purchase of the software, that is required to register the software by using manual activation.

- When you receive the site key, open Stellar Phoenix Lotus Notes Recovery, on the Activation menu, select **Manual Registration**.

- In the Stellar Phoenix Lotus Notes Recovery box, type the **site key**, which is received after sending the PHX_REG.txt file. Click **Validate** to register the software.

Stellar Phoenix Update Wizard

Stellar Phoenix Update Wizard keeps Stellar Phoenix Lotus Notes Recovery updated. Update option in application checks for the latest updates available online. Stellar Phoenix Update Wizard checks for latest minor and major version available online. Stellar Phoenix Update Wizard automatically installs the minor version, if available. However, if major version available then you need to purchase it. While updating the software, it's recommended to close all the running programs.

To start Stellar Phoenix Update Wizard:

1. In the Stellar Phoenix Lotus Notes Recovery screen, Click **Update Wizard** icon. the Stellar Phoenix Update Wizard window opens, click **Next**. The wizard will start searching for the latest updates and if it finds any new version, a window pops up indicating the availability.
2. Click **Next**, the software will start downloading files from the server. When the process is complete, the software will upgrade to the latest version.

## Live Update may not happen due to following reasons:

o   Internet connection failure
o   Application is up to date and no new updates are available

If major version is available, to upgrade the software you have to purchase it.

User Interface

Stellar Phoenix Lotus Notes Recovery has a rich Graphical User Interface (GUI) with many features. Application has a two-pane structure. Main user interface is as shown below.
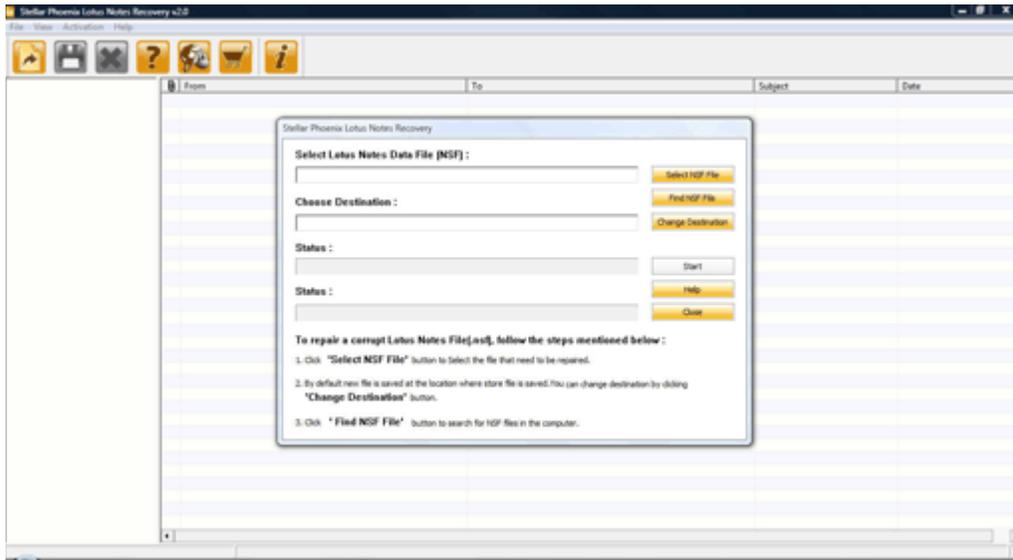
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Our Technical Support professionals will give solutions for all your queries related to Stellar Products.

You can either Call Us or Go Online to our support section http://stellarinfo.com/support.php

Support Helpline

Monday to Friday [24 Hrs. a day]

USA (Tollfree- Pre Sales Queries)	+1-877-778-6087
USA (Post Sales Queries)	+1-732-584-2700
UK (Europe)	+44-203-026-5337
Australia & Asia Pacific	+61-280149899
Netherlands Pre & Post Sales Support	+31-208-111-188
Worldwide	+91-921-395-5509
Skype Id	stellarsupport
Email Orders	orders@stellarinfo.com

Online Help

- Chat Live with an Online technician

- Search in our extensive Knowledge Base

- Submit Enquiry (If our Knowledge Base does not answer your question)

About Stellar

Stellar Information Systems Ltd. is a trusted name in the field of Data Recovery and Data Protection Software for more than a decade.

We provide the widest range of Data Recovery Products. Our range includes Data Recovery Software for almost all Operating Systems and File Systems.

Product line:

Data Recovery

A widest range of data recovery software that helps you recover your valued data lost after accidental format, virus problems, software malfunction, file/directory deletion, or even sabotage!.
More Info >>

File Recovery

The most comprehensive range of file undelete and unerase software for Windows and MS office repair tools. More Info >>

Email Recovery

A wide range of mail recovery, mail repair and mail conversion applications for MS Outlook, MS Outlook Express and MS Exchange useful in instances of data loss due to damages and corruption of Email. More Info >>

Data Protection

A wide range of Prevent Data Loss, Data backup and Hard Drive Monitoring Applications to ensure complete data protection against hard drive crash. More Info >>

Data Sanitization

Data cleanup and file eraser utility can delete selected folders, groups of files, entire logical drives, System Traces & Internet traces. Once the data have been removed using Stellar Wipe - Data File eraser utility, it is beyond recovery limits of any Data Recovery Software or utility. More Info >>

For more information about us, please visit www.stellarinfo.com